

MANAGING CHALLENGING BEHAVIOUR



DESCRIPTION

This course will provide participants with theoretical knowledge on managing challenging behaviour.

Challenging behaviour can be found in different environments and in a variety of formats. Behaviour may take the form of self injury, aggression, destructive or disruptive behaviour. Although often exhibited by people with dementia, psychosis, children or people with developmental disabilities, behaviours such as these can be displayed by any person.

DURATION

1/2 Day

WHO WOULD BENEFIT FROM THIS COURSE?

- Staff working in Care Homes, Hospitals, Hostels, Day Centres, Community Care, Sheltered Housing and Residential Facilities

COURSE CONTENT

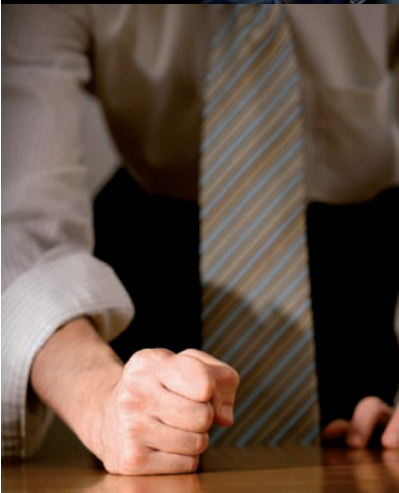
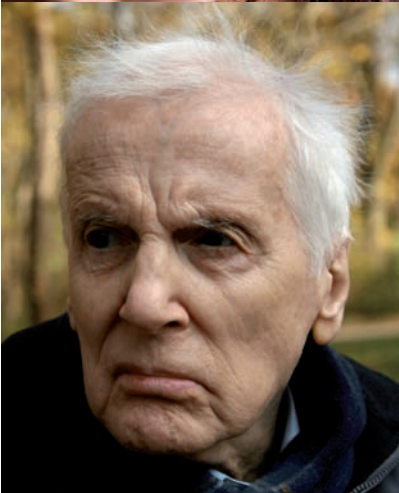
- What is violence?
- Who presents challenging behaviour?
- What is challenging behaviour?
- Reasons for challenging behaviour?
- Behaviour of Care Workers
- The environment
- Prediction and prevention
- Risk assessment
- Methods for managing challenging behaviour?
- Verbal responses
- After an incident
- Use of physical restraint

QUALIFICATION

Certificate of attendance given

OUTCOME

On completion of this course, you will have an in-depth knowledge about what constitutes challenging behaviour and how it can be dealt with in an effective manner. You should also have gained the relevant knowledge on how to predict and prevent a challenge where possible.



Independent Clinical Services Training

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Calls may be recorded